

# Connley Walker Pty Ltd

Security, Risk Management & ICT Consulting



**Connley  
Walker**

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# Company Overview

Established in 1996, Connley Walker Pty Ltd provides SCEC Endorsed Security Zone Consultants offering independent Security, Risk and ICT Consultancy services.

Our approach is to translate modern risk management principles into cost effective practical solutions for our clients. We achieve this by examining a client's management strategies and apply the available human, technology and physical resources to give a balanced result. Our emphasis is on finding the optimum level of risk management for a particular client. The optimum level is one that balances the cost of protection with the cost of losses to provide an overall minimum cost.

## We are fully independent

Our independence ensures our integrity. As independent security and risk consultants we do not provide any insurance, guards, equipment, installation services or any other item that may be a recommendation in our reports.

## SCEC Endorsed Security Zone Consultants

Australian Government departments and agencies are encouraged to utilise the services of a Security Construction and Equipment Committee (SCEC) Endorsed Security Zone Consultant to establish appropriate physical security environments for the protection of official information and assets.

## We are Prequalified Consultants

Connley Walker is a prequalified consultant with the Victorian Government Construction Supplier Register for Building Condition Assessments, Communications, Electrical Engineering, Fire Protection and Project Management. In NSW we are pre-qualified security consultants, in SA we are prequalified as a professional service contractor – electronic engineer, in QLD we are prequalified to undertake building work with the QLD Government, in Tasmania we are prequalified building services engineers (incl. security) and in NT we are prequalified security consultants.

## We represent Engineers Australia on security related Australian Standards

This contribution to the development of security related Australian Standards ensures that we are always up to date with current best practice and can advise clients of impending changes to standards.

## Genuine security and risk consulting specialists

Unlike general IT, building services, engineering or communications consultancies, we are genuine security and risk specialists. Security is our core business, not an add on.

## Quality Assurance

We have quality assurance management systems certified to ISO 9001. Our quality assurance certification specifically includes security and risk management capability.

## Information Security Management

Connley Walker has a Information Security Management System that is certified to ISO 27001.

## Safety Management

Connley Walker has a Work Health & Safety System (including Safety in Design) that is certified to ISO 45001.

## Environmental Management

Connley Walker has an Environmental Management System certified to ISO 14001.

## We are Registered Building Practitioners

This ensures that any security access control works that we design complies with the National Construction Code 2016.

## Australian Owned & Operated

We are Australian owned and operated providing a worldwide service.





# Services

Connley Walker Pty Ltd offers independent security, risk management and ICT consulting services. We have worked with a full range of industries to provide security solutions ranging from commercial applications to national defence.

## Reviews & Audits

Reviews and audits provide a realistic picture of a company's position. The areas that Connley Walker specialises in are: Security reviews and risk assessments, Operational risk management reviews, Technology reviews of security IT and communications systems, Maintenance and Procedure Audits.

- ✓ Security Risk Assessments.
- ✓ PSPF Compliance Audits.
- ✓ Technology Audits.
- ✓ Operational procedure compliance.

## Design

Design services offered by Connley Walker include complete system design of security, communications and information technology systems. The designs provided are completely independent and as such represent the client's best interests. Our design services include:

- ✓ Development of client needs brief.
- ✓ Detailed design.
- ✓ Specification documentation.
- ✓ CAD drawings.
- ✓ Documentation of tenders.
- ✓ Tender issue and evaluation.

## Management

Connley Walker offers risk and project management services. These services include:

- ✓ Review of management strategies.
- ✓ Development of policy for acceptable level of risk.
- ✓ Review of current risk management strategies.
- ✓ Provision of benchmark comparative costing for risk management of similar industries.
- ✓ Development of risk management policy and procedures.
- ✓ Development of risk management strategies.
- ✓ Development of security operational and emergency procedures.
- ✓ Development of business continuity plans.

## Project Management

Our professional project management ensures that suppliers implement systems in accordance with required designs. Project management services typically include the following components:

- ✓ Issue of tender documentation to suppliers.
- ✓ Evaluation of tender bids.
- ✓ Establishment of works program.
- ✓ Coordination with other services.
- ✓ Evaluation of samples.
- ✓ Administration of progress claims.
- ✓ Regular progress reporting.
- ✓ Inspection of works in progress.
- ✓ Commissioning of systems.
- ✓ Final inspections.
- ✓ Review of final documentation.
- ✓ Coordination of training.
- ✓ Implementation of procedures

# Local Government & Public Safety

Connley Walker Pty Ltd has provided a range of security consultancy services to local government throughout Australia since 2007.

## Security Reviews & Risk Assessments

Connley Walker Pty Ltd has completed security reviews and security risk assessments carried in accordance with the requirements of the Protective Security Policy Framework (PSPF) and in accordance with the Australian Standard for Risk Management AS/NZS ISO 31000:2009. We have been engaged to provide these services for a range of council owned properties including:

- Municipal offices
- Town halls
- Libraries
- Depots
- Leisure centres
- Golf courses

We have also provide security risk assessments for council managed SCADA systems and water management.

## Detailed Design—Access Control & Security Alarms

Connley Walker Pty Ltd have provided detailed design (technical specifications and drawings) of new and upgraded Security Alarms and Access Control within council buildings.

## Detailed Design—Public CCTV

Connley Walker has worked on multiple CCTV design projects and has provided concept designs, cost estimates and detailed design of CCTV systems (new systems, extensions and upgrades) in public spaces, council property including airports, regional and metropolitan nightlife districts and council buildings.

## CCTV Governance

Connley Walker Pty Ltd has developed CCTV governance framework, policy and procedures tailored to the requirements and objectives of each project.

## Project Management Services

Our staff regularly provide project management and consultancy services throughout the tendering process and construction stages including commissioning of CCTV systems, security alarms and access control.

## Business Continuity Planning

Our consultants have developed business continuity plans for local government as well as private clients. In 2007 we were engaged by Monash City Council to review and update their Business Continuity Plan for all sites. During this project we were the first to recommend that a pandemic response plan be developed for the municipality.



# Corrections & Detention

Connley Walker Pty Ltd's principal consultant has provided security consulting services to correction and detention facilities throughout Australia since 1980. Our experience in this industry includes:

- Development of electronic and physical security technology standards and the development of procedural standards for all correctional facilities in NSW, including the development of a 10-year operational and capital budget for security.
- Reviews of existing physical and electronic security measures with proposed improvements, lifecycle plans for replacement and costings.
- Security risk assessments carried in accordance with the requirements of the Protective Security Policy Framework (PSPF) and in accordance with the Australian Standard for Risk Management AS/NZS ISO 31000:2009.
- Detailed design for physical and electronic security including new systems, upgrades and extensions. Security designs include CCTV, drug and explosive detection systems, movement control stations, prisoner intercoms, security control rooms, two way radio systems, biometric systems, duress systems, perimeter security, prisoner secure phones, thermal imaging surveillance, data communications and security fibre networks, and entire electronic security upgrades.
- Project management services including inspection of works in progress and commissioning of systems.
- Management and coordination of Y2K processes for a number of prisons on behalf of the Office of the Correctional Commissioner.

## Sites that we have provided our services to include:

- Adelaide Youth Training Centre
- Orana Juvenile Justice Centre
- Riverina Juvenile Justice Centre
- Reiby Juvenile Justice Centre
- Acmena Juvenile Justice Centre
- Frank Baxter Juvenile Justice Centre
- Cobham Juvenile Justice Centre
- John Morony Centre
- Long Bay Prison
- John Morony Correctional Centre
- Port Philip Prison
- Melbourne Assessment Prison
- Barwon Prison
- Villawood Immigration Detention Centre
- Brisbane Immigration Transit Accommodation Centre
- Maribyrnong Immigration Detention Centre
- Darwin Immigration Detention Centre
- Parkville Juvenile Justice Centre
- Loddon Prison
- Deer Park Prison (Dame Phyllis Frost Centre)
- Thomas Embling Hospital



# Courts



Connley Walker Pty Ltd is Australia's leading expert in court security. Our experience and expertise include:

- Access control and intruder detection systems
- Closed circuit television
- Court room duress systems
- Custodial security
- Development of safety and security masterplans
- Development of security policies and procedures
- In court technology systems
- Safety and security risk assessments
- Weapons detection systems



Our extensive experience in courts has been obtained over many years and includes the following clients:

- Commonwealth Law Courts
- Family Court of Australia
- Federal Court of Australia
- Queensland Courts
- South Australian Courts
- Northern Territory Courts & Tribunals
- Darwin Supreme Court
- Darwin Magistrates Court
- Katherine Magistrates Court
- Alice Springs Magistrates Court
- Nhulunbuy Court
- Victorian Civil Administration Tribunal
- Victorian Children's Court
- Victorian Coroners Court
- Victorian Magistrates Court
- Victorian Supreme Court
- NSW Department of Communities & Justice
- Australian Government Migration Review Tribunal



# Transport

Connley Walker Pty Ltd has provided security consulting services to transport operators throughout Australia.

Services that we provide are:

- ✓ Security reviews and audits
- ✓ Security risk assessments
- ✓ Detailed design of physical and electronic security
- ✓ Development of security policy and procedures
- ✓ Development of security management plans
- ✓ Development and maintenance of security hazard logs
- ✓ Crowded placed review
- ✓ Development of Hostile Vehicle Mitigation Strategy
- ✓ CPTED Reports

## FEATURED PROJECTS



### WATEROO STATION DEVELOPMENT

Security consultancy for the NSW Waterloo Station Development. Deliverables for this project include

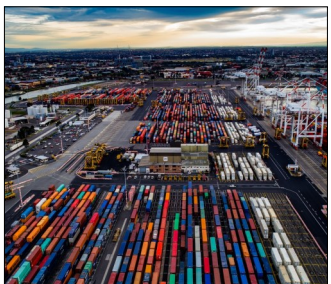
- ✓ Security Risk Assessment
- ✓ Development of derived requirements such as CCTV and access control
- ✓ Development of security management and assurance plan
- ✓ Development and maintenance of security hazard log
- ✓ Issuing security assurance statements for each design package
- ✓ Coordination with safety assurance team
- ✓ Crowded placed review
- ✓ Development of Hostile Vehicle Mitigation Strategy
- ✓ CPTED Report



### MELBOURNE AIRPORT

Security review of all physical security infrastructure in Melbourne Airport, Terminal 1. This project included:

- ✓ Signage compliance audit as part of the review against the requirements of the Aviation Transport Security Act and Aviation Transport Security Regulations.
- ✓ Audit of existing CCTV and access control systems with recommendations for improvement.
- ✓ Review of terminal entry points, emergency exits and passenger migration pathways.
- ✓ Provide a high level overview of the condition of physical security infrastructure and physical security assets against appropriate Australian Standards and Codes of Practice.
- ✓ Review of staff migration pathways against the requirements of the Aviation Transport Security Act 2004 and Aviation Transport Security Regulations 2005, identifying areas for improvement and non-compliance.



### PORT OF MELBOURNE CORPORATION

Relocation and redesign of the Port of Melbourne Corporation's security control room. The project included the implementation of plasma screen displays that included both computer and CCTV content.

# Financial Institutions

Connley Walker has a deep understanding of the security needs of those in the banking and financial institution industries. This has come from our involvement in a range of projects throughout Australia, South Africa, Ireland and the UK. Our services to our financial institution clients include:

- Basel II compliance training
- Design of access control, intruder and CCTV systems
- Development of management restructures
- Development of security risk models
- Operational risk training
- Project management of security technology installations
- Security and OH&S assessments of retail branches
- Security risk assessments of commercial buildings

## FEATURED PROJECTS

### **IBA BANK, 2020**

Detailed security design for Australia's first fully Shari'ah-compliant bank

### **ANZ, 2009-2015**

Management of all security contracts.

### **Industrial and Commercial Bank of China Limited (ICBC), 2013**

Security Risk Assessment, security design and commissioning of a public banking retail zone.

### **ANZ, 2010-2011**

Retail branch security designs for 18 sites across Victoria, Samoa & Solomon Islands.

### **ANZ, 2010**

Security management plans developed for 20 sites throughout Victoria, New South Wales, Western Australia, Queensland and South Australia.

### **WESTPAC, 2009**

Security design and project management services for the relocation of the Westpac Security Control Centre.

### **AUSTRALIAN BANKING ASSOCIATION, 2008**

Redevelopment of the security guidelines for Australian Banks.

### **NAB, 2007—2010**

Provision of 1,300 Security Risk Assessments throughout Australia over a three year period.

Detailed design of all security upgrades in the retail network.

### **ANZ, 2004**

Security review provided following an incident with an activist group.

### **NAB, 2004**

Development of security procedures.





# Hospitals & Healthcare

Connley Walker has a deep understanding of the security needs of those in the Hospital & Healthcare industries. This has come from our involvement in a range of projects throughout Australia since 1996.

## FEATURED PROJECTS

### EASTERN HEALTH

Provision of a security review, inclusive of security risk assessments at the following sites:

- Angliss Hospital
- Box Hill Hospital
- Canterbury Road Community Care Units
- Edward Street Nursing Home
- Healesville and District Hospital
- Maroondah Hospital
- Mooroolbark Aged Mental Health Facility
- Murnong Clinic
- Peter James Centre
- Peter James Centre aged mental health facility
- Wantirna Health
- Waverley Community Mental Health
- Yarra Ranges Health



### AMBULANCE VICTORIA

Security review provided following an incident with an activist group.

### THOMAS EMBLING HOSPITAL

Technology review provided in order to address technology issues and gaps in security.

### ST VINCENT'S HOSPITAL – ST AUGUSTINE'S

Design of security upgrade for the secure St Augustine's ward.

## Our healthcare clients:

Eastern Health	Ambulance Victoria	Edward St Nursing Home
Box Hill Hospital	Berwick (Casey) Hospital	Healesville and District Hospital
Canterbury Rd Community Care	Angliss Hospital	Murnong Clinic
Mooroolbark Aged Mental Health Facility	Maroondah Hospital	Waverley Community Mental Health
Wantirna Health	Peter James Centre	St Vincent's Hospital - St Augustine's
Thomas Embling Hospital	Yarra Ranges Health	Peter James Centre aged mental health facility
St Vincent's Correctional Health Service	Western Hospital	Australian Institute of Protective Safety
Lady Cilento Children's Hospital	NT Mental Health Tribunal	Forensicare
Prince of Wales Private Hospital		

## Connley Walkers principal security consultant has also provided security consultancy services to:

Casuarina Hospital (Darwin)	Mornington Peninsula Hospital
Epworth Hospital	Royal Melbourne Hospital
Linacre Private Hospital	Royal Melbourne Private Hospital
Melbourne IVF Clinic	Sunshine Hospital
Monash Hospital	Western General Hospital

# Our Clients

A1 Office	Eastern Health	NT Parliament
Alice Springs Magistrates Court	Elbit Systems	Office of the Governor of Victoria
African Bank	ESTA	Orica
Alice Springs Supreme Court	Family Court of Australia	Parks Victoria
Ambulance Victoria	Federal Circuit Court of Australia	Pedavoli Architects
ANZ	Federal Court	Port of Melbourne Corporation
AQSACOM	First National Bank South Africa	Prince of Wales Hospital
ARC Research Grant	FiveD	PTW Architects
Australian Bankers Association	Forensicare	QLD Department of Health
Australian Institute of Protective Safety	Galent Consulting	QLD Department of Justice and Attorney-General
Australia Pacific Airports (Melbourne)	Glen Eira Council	Red Cross
Ballarat City Council	Greater Shepparton City Council	RMIT
Barclays Bank	GSL	Rod Laver Arena
Barristers Chambers Limited	Guardian Vaults	RTA NSW
BATA	Hello Fresh	SA Government
Bayside City Council	Henderson Brown	Securrency
BGIS	High Court of Australia	Selex
Billard Leece	Hume Bank	Service NSW
Bovis Lend Lease	IBA Bank	South African Reserve Bank
Brahma Kumaris	ICBC	South Australian Courts
Broadspectrum	Infratil Energy	Sri Vkrathunda Vinayagar Temple
Brookfield Multiplex	Japanese Consulate General	St Kilda Football Club
CASA	Jayex	St Vincents Correctional Health
Citiwide	JLL	State Emergency Services - Vic
City of Port Phillip	John Holland	State Library of Victoria
City West Water	Juvenile Justice	Sun Pharmaceuticals
Clydesdale Bank	Lady Cilento Hospital	Sydney Opera House
Commonwealth Law Courts	Launceston Council	TAS Department of Education
Corrections Victoria	Leidos	Tascann
Courts Administration Authority - SA	Lend Lease	Tasmanian Botanics
Court Services Victoria	Liverpool City Council	THC Global Group
Crown Projects	Lockheed Martin	Triptych Apartments
Cushman & Wakefield	Martha Cove	Unisuper
Darwin Magistrates Court	Melbourne Cricket Club	United Group Limited
Darwin Supreme Court	Melbourne and Olympic Park	Vic Roads
Deer Park Cricket Club	Meinhardt	Victoria Police
Defence Maintenance Management	Members Equity	Victorian Civil and Administrative Tribunal (VCAT)
Defence Science and Technology Group - DSTO	Migration / Refugee Review Tribunals	Victorian County Court
Department of Health and Human Services (Vic)	Monash City Council	Victorian Magistrates' Court
Department of Human Services—Youth Justice SA	Moreland Council	Victorian Supreme Court
Department of Justice - NSW	Multiplex	Westpac
Department of Justice - VIC	National Australia Bank	Whakaora Hou Ltd
Department of Justice - NT	National Capital Authority	Whitsunday Regional Council
Department of Justice & Attorney-General - QLD	National Irish Bank	Williams Ross Architects
Department of Sustainability & Environment (Vic)	Northern Bank (Northern Ireland)	Woollahra Municipal Council
Department of Treasury and Finance (Vic)	NSW Department of Justice	Yarra City Council
Dept. Immigration	NT Civil and Administrative Tribunal	Yorkshire Bank
DHL	NT Courts	
DIAC	NT Department of Education	
DTZ	NT Department of Justice	
	NT Department of Primary Industry & Fisheries	
	NT Magistrates Courts	
	NT Office of the Chief Minister	